

Do you feel confused by technology terms?



Technology Basics with Cliff Lavin!

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**FACTS!**

## Selecting an Electronic Storage Provider

This is a very important topic for behavioral and mental health professionals.

Handling of data/records is a fundamental aspect in your business as you need to guarantee confidentiality to your clients.

These are Cliff's recommendation on this subject:

- Always go with the big providers, and the reason is that they have the staff and the resources to provide the necessary security for your records.
- If you want to Google to find providers in your area do it asking for "**best electronic storage providers in 2020**", keep in mind to ignore the ads.



# Selecting a Storage Provider

- You can also research in pc and other computer/technology industry magazines.
- Currently the most secure electronic storage providers are:
  - » Amazon Cloud Drive
  - » DropBox
  - » Google Drive



They are highly secured and highly encrypted, and have many staff to support their efforts.

There is some bad press about Zoom, which is the vendor of preference by many Social Work professionals and organizations, for its easy access. Zoom increased their security and encryption, so it is safe to use.

When selecting a provider keep three things in mind; security, cost effective, and easy to use. You need a provider that you can access from any device you need at any time (phone, iPad, laptop, desktop, etc.).

During these times of crisis, many policyholders want to know more about our Cyber Liability coverage. For more information visit: <https://naswassurance.org/malpractice/cyber-liability/>

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