

Do you feel confused by technology terms?



Technology Basics with Cliff Lavin!

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FACTS!

Cliff's Advice on Equipment

One of our policyholders asked via email – advice on selecting a computer, speaker, microphone, and camera to offer a better teletherapy experience for the client and peace of mind for the professional.

We are sharing Cliff's advice on this particular topic:

- Again, connect with local experts.
- We usually hold electronic equipment for years until it no longer works, and we need to replace it, but this cannot be the case with computers
- Moore's law states that computers should be replaced every 18 to 24 months, due to the cost of storage and operating systems drops in half every 18 months, and during that same period, the capacity doubles or triples.



Cliff's Advice on Equipment

- For computers, new is always better!
- Another reason to replace computers every two years is that manufacturers usually stop supporting equipment by this time, and users do not receive any longer system updates on security and compatibility.
- Big manufactures have among their team what is called "white hat hackers," employees whose mission is to try to break their systems, allowing them to provide excellent security and reduce any hacking.
- The majority of breaches and hacking takes place on equipment older than 24 months.
- Now about brands. Apple, although more expensive, it is essential to know that Apple is also more secure. Microsoft is less costly and less secure, but you can proactively increase safety by adding antivirus software and run all security releases in a timely manner.
- To decide which equipment to buy, ask your local expert, look at online information, and even call manufacturers to ask your questions.
- Also having new computers have great speakers, camera, and microphone, so you do not need to be worried about adding these elements to your computer. By having a new computer, you may be saving money and peace of mind!



During these times of crisis, many policyholders want to know more about our Cyber Liability coverage. For more information visit: <https://naswassurance.org/malpractice/cyber-liability/>

***For questions or comments on these videos,
please email us at asi@naswasi.org.***